## YOURCARE



3 April 2024

Hon. Kate Washington MP Minister for Families and Communities Minister for Disability Inclusion NSW Parliament House

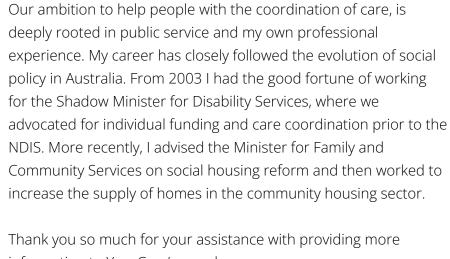
Dear Minister,

I am writing on behalf of YourCare's 4457 members, who are seeking information about how the NSW Government plans to implement the findings of the NDIS Review. We are specifically interested in the recommendations about care navigators and foundational supports. We believe both measures provide a practical step forward for coordinating care beyond the NDIS.

The importance of care coordination can not be understated. When care is coordinated, it is of a higher quality and more cost effective, for patients and government. Why? Because when care is coordinated it is personalised and integrated. It enhances communication, encourages collaboration and enables early intervention, which can help avoid more expensive models of care, like hospitals. Given their regular contact with care providers, coordination is particularly important for people with disabilities.

YourCare is a platform that has been specifically built to aid the public with the coordination of care. Our platform delivers a range of services in this regard, including messaging features which connect members with providers, family and loved ones. We also deliver support directly, in our eCommerce store and recently, we created an Al Assistant, which provides advice to members, seeking community support or advice about costs and options.

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information to YourCare's members.

Yours Sincerely,

Simon Schwab Founder | YourCare www.yourcare.org | simon@yourcare.org

